

ST MARTINS GATE SURGERY

Issue 53

April/2019

Awareness Campaigns

1-7th April World Autism Awareness Week raises awareness of Autism which is a lifelong disability that affects how people communicate and interact with the world. Approximately 700,000 autistic adults and children are in the UK. For further information visit autism.org.uk

10th April Parkinson's Disease Awareness Day We know from research that people don't think Parkinson's is a serious condition, people with Parkinson's have told us they don't feel understood. In 2019 and beyond, we're working hard to change this. Visit www.parkinsons.org.uk for more information.



1-30th April Bowel Cancer Awareness month
Bowel Cancer UK has aimed to save lives and improve the quality of life for all those affected by bowel cancer.

Visit bowelcanceruk.org.uk for more information.

13-27th April National Stop Snoring Week promoting general awareness that nobody need suffer as a result of snoring: it is a condition that can be treated. For more information visit the British Snoring & Sleep Apnoea Association britishsnoring.co.uk

Please remember that from **1st April**, prescription charges will have increased from £8.80 to £9.00 per item or appliance dispensed.



To ensure that those with the greatest need, and who are not already exempt from the charge, are protected, the cost of the prescription prepayment certificates (PPC) have been

frozen for another year. The 3-month PPC remains at £29.10 and the cost of the annual PPC will stay at £104.

**St Martins Gate
& St Peters Surgery
will be closed, for
Bank Holidays.**

Good Friday

19th April

Easter Monday

22nd April

And

May Day

6th May

Patient Participation Group

Patient Participation Group are still holding their drop in sessions. These are a great way to get your opinion across on how we can improve our services to benefit you, the patient.

Why not pop in, say hello and see if they can help you in anyway. They are available in reception to speak to you on the following dates:

- Wednesday 3rd April – *am @ St Martins Gate*
- Tuesday 30th April - *am @ St Peters*

The next Patient Participation Group meeting is our AGM being held here on Wednesday 22 May 2019 at 5.30pm .

This is an open invitation to all patients, so if you would like to attend, please report to reception by 5.30pm.

If you are interested in joining our PPG team, please email our PPG chairman: Colin.major@talktalk.net



Have you Moved House recently? Are your details correct?



Naturally, people change address or move to a different area. This can result in our database being inaccurate and means important information may not reach you.

Up-to-date address and contact details are essential for making sure patients can be contacted about their healthcare.

The Surgery need to be able to contact patients to provide them with test results, invite them for screening to protect against cancer for example, or to be vaccinated against infectious diseases such as flu or measles.

Hospitals also rely on GP lists to ensure they can write to patients with appointments and results of tests or other information.

Accurate records help patients to receive the support they need from their GP

If your address is not correct on the GP system when being referred to a specialist this could result in a delay in getting your referral.

Please remember to Inform Reception of any changes to your details.

Remember, if you are just checking in for either a Nurse or GP appointment, you do not need to queue at Reception. Please, where possible, try to use out self-check in screen. This will save you queuing and mean that you can check in more quickly, particularly if there are several people in front of you with queries which need answering.

To the side of the touch screen, there are step-by-step “how to” instructions and a list of where the clinicians are located.

PLEASE REMEMBER TO PRESS FINISH WHEN ASKED.

