

ST MARTINS GATE SURGERY

Issue 34

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FLU CAMPAIGN - SATURDAY 7TH OCTOBER

Summer may not be over yet, but work is already underway at the Practice for this years flu clinics!
The practice is holding a flu clinic on **Saturday 7th October starting at 9am.**

**** IF YOU ARE ELIGIBLE FOR A FLU VACCINE, YOU CAN NOW BOOK YOUR VACCINE ONLINE ****

Please see below if you match any of the eligible criteria for a flu vaccination.

- *Pregnant patients*
- *Asthma / COPD*
- *Diabetes*
- *Chronic diseases such as heart or kidney disease*
- *Registered carers*
- *65 and over*



If you have not already done so, there is still time to book in for your Flu vaccination. Please help us to help you by booking in for your seasonal flu vaccinations.

If you are still unsure as to whether you are eligible for a flu vaccination, please contact the surgery on 01905 363351 or visit our website.

MJOG REMINDERS FOR APPOINTMENTS

If you are opted in to receive text message reminders for appointments you will receive **two** text messages.

The first text message you will receive will be a '**confirmation message**'. This is to acknowledge the appointment has been booked on our system. Please note this will **NOT** tell you which surgery the appointment is booked at.

Text Dear [REDACTED] this is confirmation of your appointment at 10:10 on Fri, 25 of Aug. 01905 363351

48 hours before the appointment you will receive a reminder text message.

This text message will inform you of where the appointment is booked i.e. St. Peter's surgery. (see picture below)

Text Dear [REDACTED] this is a reminder for your appointment at 10:10 on Friday 25 of Aug at St Peter's Surgery. If you are unable to attend please textback CANCEL to 07800000199.

Please make sure you read the reminder text message carefully as it will inform you as to which surgery you're appointment is at.

New prescribing policies in Worcestershire

From 18th September all practices across Worcestershire will no longer be prescribing certain medicines including some over the counter medicines, gluten-free foods, baby milks, specialist infant formula and oral nutritional supplements. Worcestershire Clinical Commissioning Groups have made this decision following patient consultation work earlier this year, as part of continuing efforts to save money across the NHS in Worcestershire. For more information about these changes please visit

<http://www.worcestershire.nhs.uk/prescribing/>

Patient Participation Group



If you are interested in seeing what Patient Participation Group do alongside the Practice and are thinking about maybe joining the PPG, there is a PPG meeting being held on Wednesday 20th September, 5:30-7pm. Everyone is welcome to come along to the meeting.

If the meeting is too formal, or inconvenient for you, the Patient Participation Group are holding their drop in sessions still. Current dates are as follows:

- Monday 4th September - *am* @ *St. Peters*
- Monday 18th September - *am*



Join Us on Flu Saturday 7 October 9am -12.30pm

We will be on hand to help the surgery hold the very popular coffee and cake morning. So if you have an appointment booked, why not make it more enjoyable and treat yourself to a piece of cake, hot drink and a chat afterwards.



St. Martin's Gate Surgery has been a teaching practice for many years and we accept medical students on a day release from Birmingham University. These students will be in their third year and the attachment to the practice will give them an early introduction to the role of the General Practitioner. We ask our patients if they would be willing to help attend some of the teaching sessions. If you are willing to spare an hour or two of your time for students to practice their clinical skills i.e. We are grateful for any help you can give particularly if you have a chronic disease such as Asthma, Diabetes or COPD. Please ask at Reception for further information and complete the form provided. If you have previously put your name forward to help with the students, please could you complete a new form this year so we have your up-to-date contact details.

This is of course, entirely voluntary, but we hope this will provide a rewarding experience in the knowledge that you are helping to train our future doctors.

**MEDICINES COST MONEY
ONLY ORDER WHAT YOU NEED**

STOP

BEFORE YOU ASK FOR
YOUR MEDICINES

THINK

WHAT MEDICINES DO
YOU REALLY NEED?

GO

TICK THE REPEAT SLIP
TO ORDER



CONTACTING YOU BY TELEPHONE

We may need to contact you by telephone from time to time, but we have to be wary of patient confidentiality, so our number is blocked for this purpose.

If your phone screens for blocked numbers, this could mean delays in us being able to contact you. Please let Reception staff know if this is the case, as we can add an alert to your records to allow us to un-block our number temporarily each time we try to contact you by telephone.

Please always keep us up to date with your contact details to ensure we can give you the best service possible.

