

# St. Martin's Gate Surgery



**37 Newtown Road,  
Worcester, WR5 1EZ  
01905 363351**



**[www.stmartingsurgery.co.uk](http://www.stmartingsurgery.co.uk)  
**stmartingate@nhs.net****



# When the surgery is open

## Weekdays

Monday 8.00am-6.30pm

Tuesday 8.00am-6.30pm

Wednesday 8.00am-6.30pm

Thursday 8.00am-6.30pm

Friday 8.00am-6.30pm



# Surgery Staff

## Doctors

- Dr Rawson
- Dr Clarke
- Dr Spencer
- Dr Oliver
- Dr Lloyd
- Dr Manton



## Nurses

- Nicola
- Kath
- Katie
- Jade
- Leanne



## Health Care Assisstants

Paula

Carly



# How to make an appointment



Phone

**01905 363351**



If you need an appointment on the same day, phone at **8.00am**



If the surgery is closed and you need to be seen please call **111**.



**Call 999 in an emergency**

# Clinics and Services



We offer a range of services and clinics here at the surgery. Some of these are:



- Diabetes
- Asthma/COPD
- Cervical Screening
- Contraception
- Hearing
- Vaccinations and Immunisations
- Stopping Smoking

## Test Results



If the doctor requests you have a test, it can take 2-3 days for the results to come back. You can either phone the surgery on **01905 363351** or make an appointment with your GP to discuss the results.

# Repeat Prescriptions



This means getting more of your usual medication without seeing a doctor.

## How to get a repeat prescription

- Hand in a repeat prescription form, any day of the week when we are open



- We have a post box on the wall, so you don't have to queue

- We can help you fill in the form



**2 days**

- Your prescription should be ready to collect in 2 working days

# Access



There is a ramp access into the main surgery through the main entrance



There are lifts available to the upper floors



There are accessible toilets and changing facilities



There is a hearing induction loop in reception



At the surgery we offer some health information in a range of languages. If you would request another language please ask at reception.

# What do you think of our service?



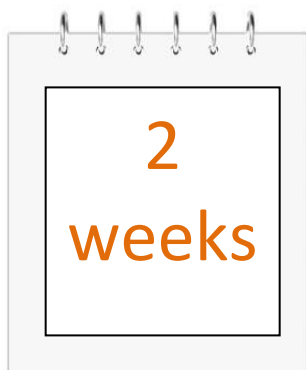
- We always want to make our services better

- Your comments or complaints help us



- If you are unhappy about our service, please tell us

- You can fill in our complaint book at reception. You can ask someone to help you fill it in.



- We will reply in less than 2 weeks to tell you what we are doing about your complaint.